

## Travel and Living with COVID

# Monash PTRG Research Update

Prof Graham Currie FTSE  
Public Transport Research Group  
Monash Institute of Transport Studies  
Monash University, Australia



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STUDIES





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University

## **Introduction**

**Behavior Shifts**

**Renorming Work from Home**

**Transit Ridership Trajectories**

**Transit Ridership Recovery**



# This presentation updates PTRG research to understand the long term impacts of COVID-19 on travel in cities

**Behaviour  
Shifts**

**Renorming  
WFH**

**Transit  
Ridership  
Trajectories**

**Transit  
Ridership  
Recovery**

## Introduction

### Behavior Shifts

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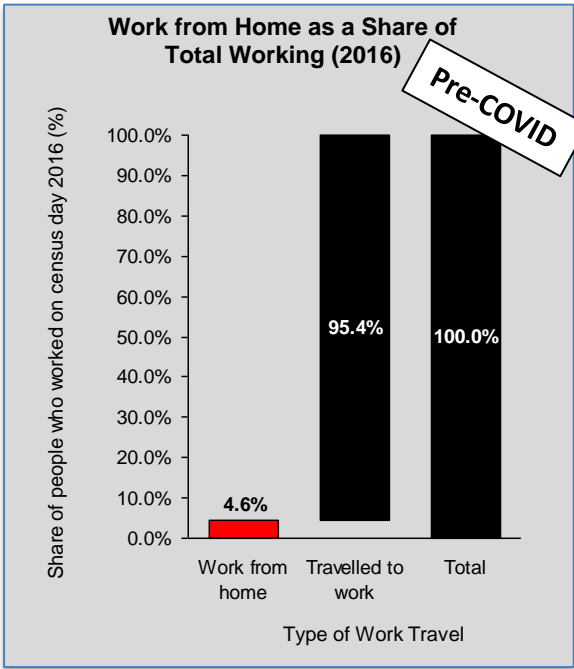


# There are four **KEY** new travel behaviours which will affect **POST-COVID** travel

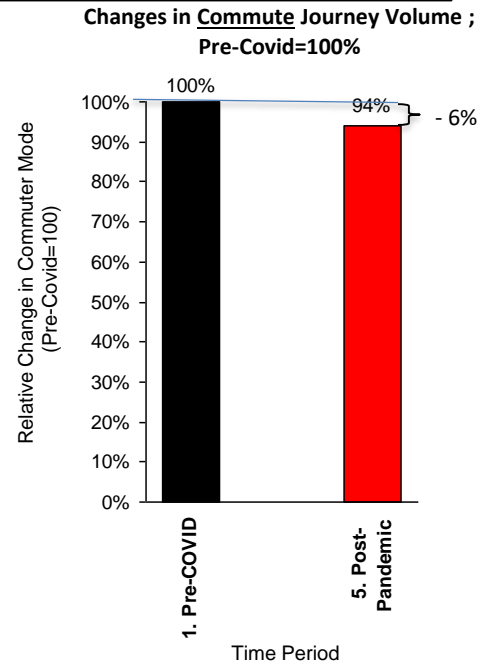
1. **Commute Trip REDUCTIONS** - due to increased **WORK FROM HOME**
2. **MODE SHIFT** from Transit to Car Driving – due to **INFECTION FEAR**
3. **SPATIAL** Variations in the Above
4. **SOCIO-ECONOMIC** Variations in the Above

# POST COVID total work travel declines by 6% - mainly due to increased Work from Home (WFH) – the scale of shift is small (6%) because WFH is small as a share of work

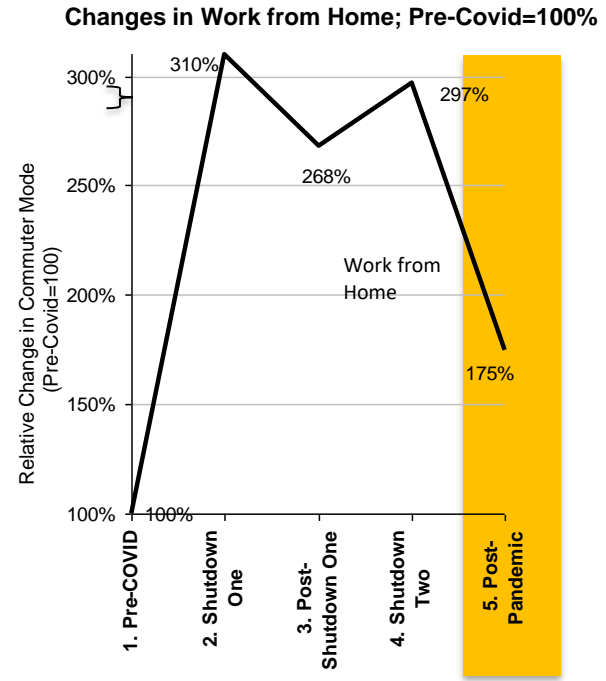
## 1. Commute Trip REDUCTIONS - due to increased WORK FROM HOME



Source:: Australian Bureau of Statistics, 2016 Census Journey to Work

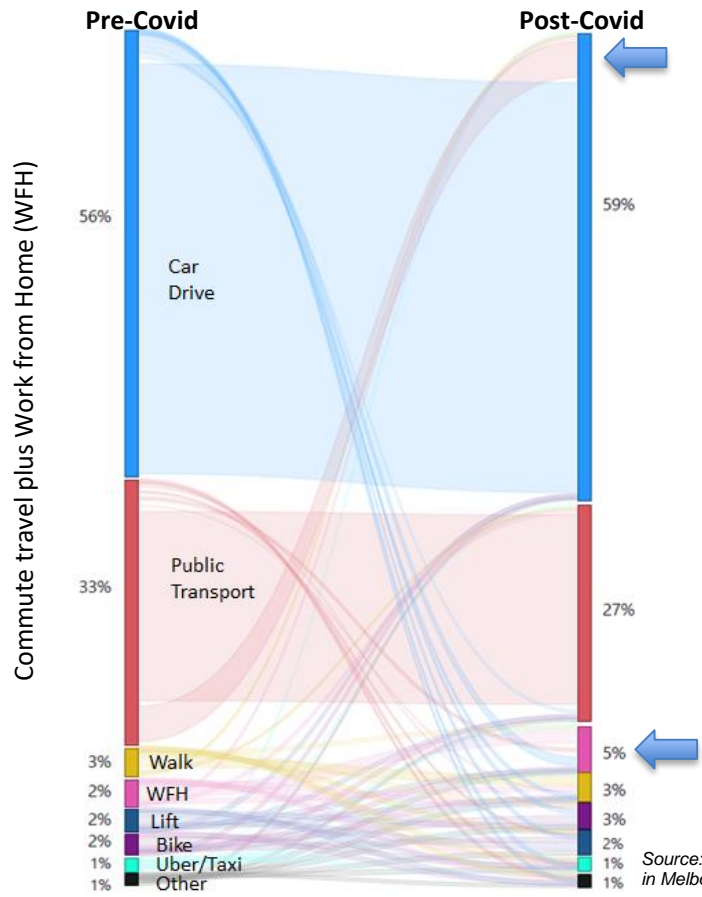


Source: Currie G, Jain T and Aston L (2021) "Evidence of a Post-COVID Change in Travel Behaviour - Self-Reported Expectations of Commuting in Melbourne" Transportation Research Part A Volume 153, November 2021, Pages 218-234

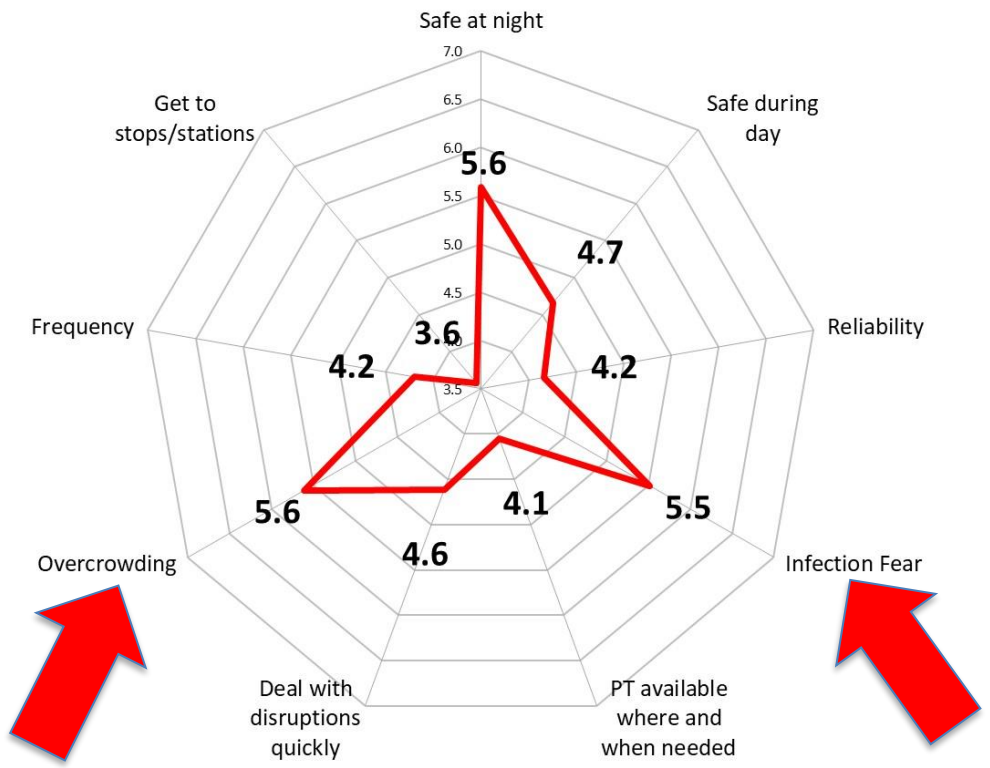


# POST COVID work travel has a mode shift from transit to car-drive – this is caused by ‘residual infection fear’ related to Crowding concerns; new user priorities

## 2. MODE SHIFT from Transit to Car Driving – due to INFECTION FEAR



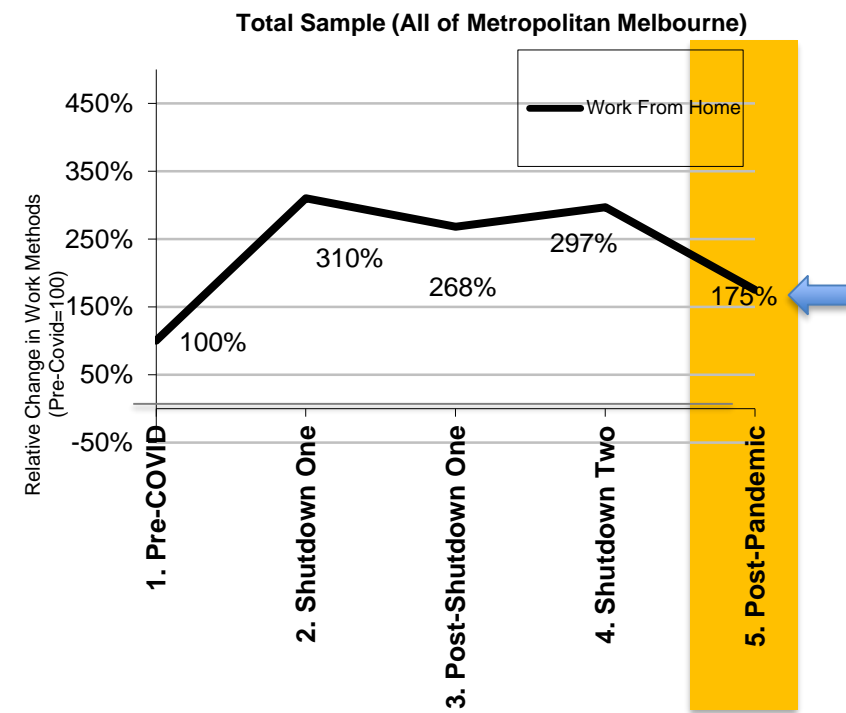
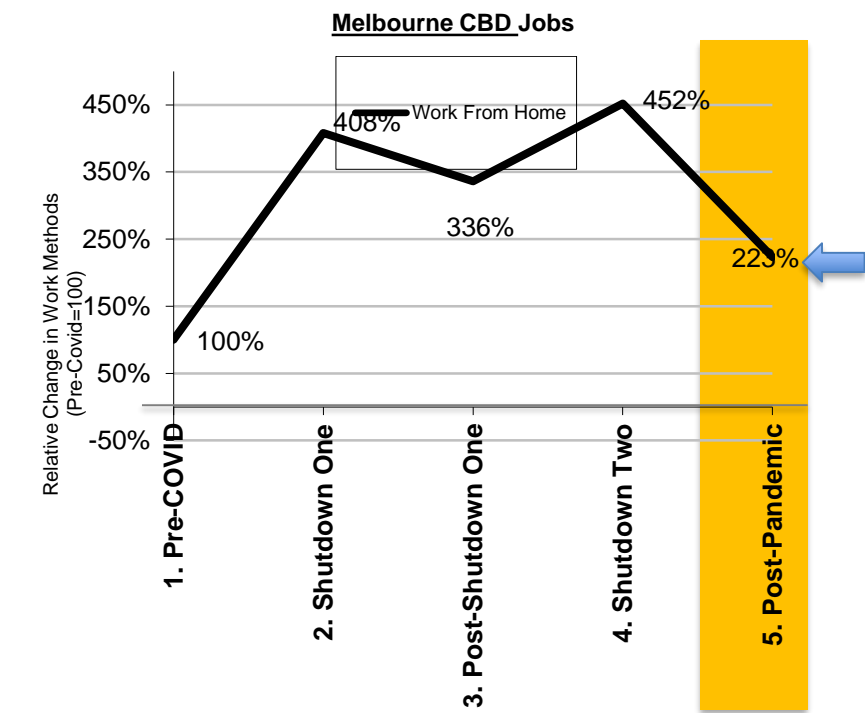
### Perceived Concerns About Public Transport – Performance Rating



Source: Currie G, Jain T and Aston L (2021) "Evidence of a Post-COVID Change in Travel Behaviour - Self-Reported Expectations of Commuting in Melbourne" Transportation Research Part A Volume 153, November 2021, Pages 218-234

Work from Home is MUCH more common for CBD workers; whos WFH is expected to more than double (+123%) compared to pre-covid, much higher than for Melb as a whole (+75%)

3. SPATIAL Variations in COVID Behaviours

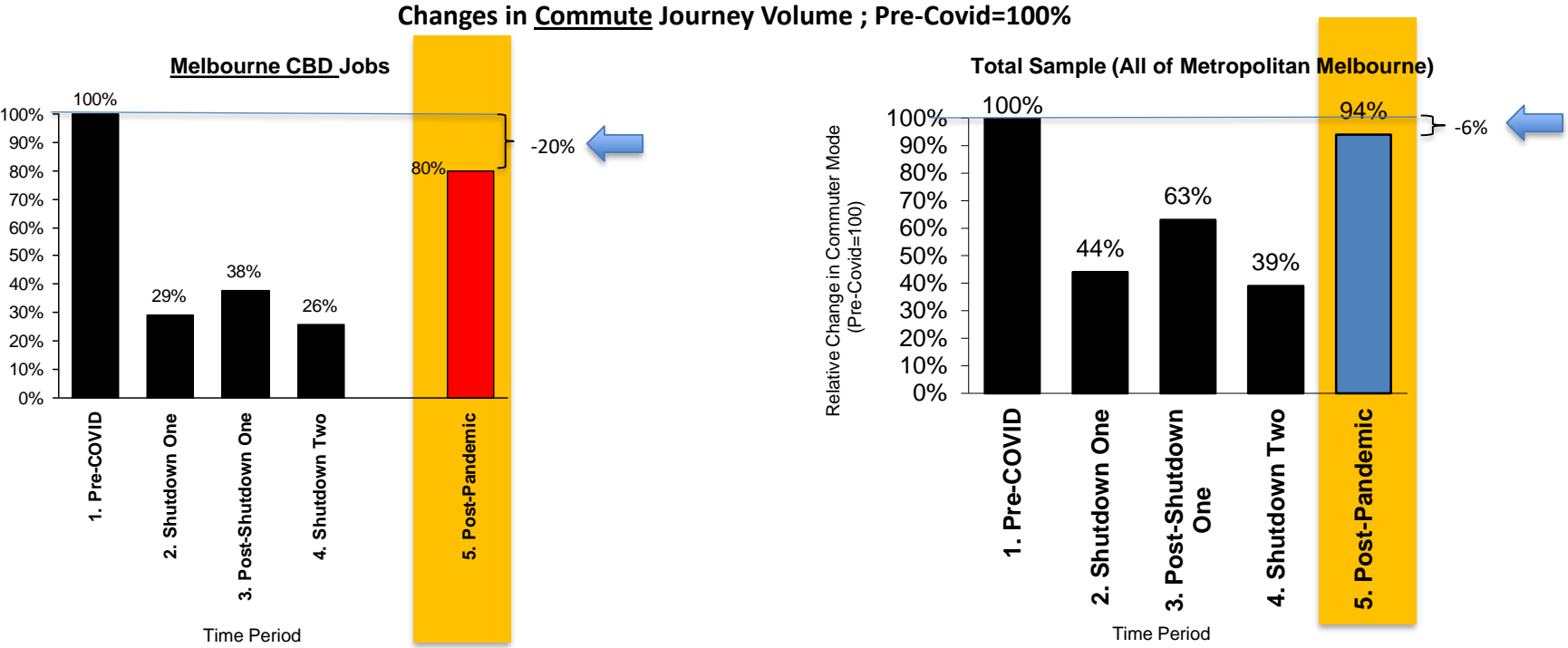


Source: Currie G, Jain T and Aston L (2021) "Evidence of a Post-COVID Change in Travel Behaviour - Self-Reported Expectations of Commuting in Melbourne" Transportation Research Part A Volume 153, November 2021, Pages 218-234



# Respondents say CBD COMMUTE will reduce more than the rest of Melbourne; Post Pandemic a 20% decline in CBD COMMUTE is self estimated - much larger than for Melbourne as a whole (6%)

## 3. SPATIAL Variations in COVID Behaviours

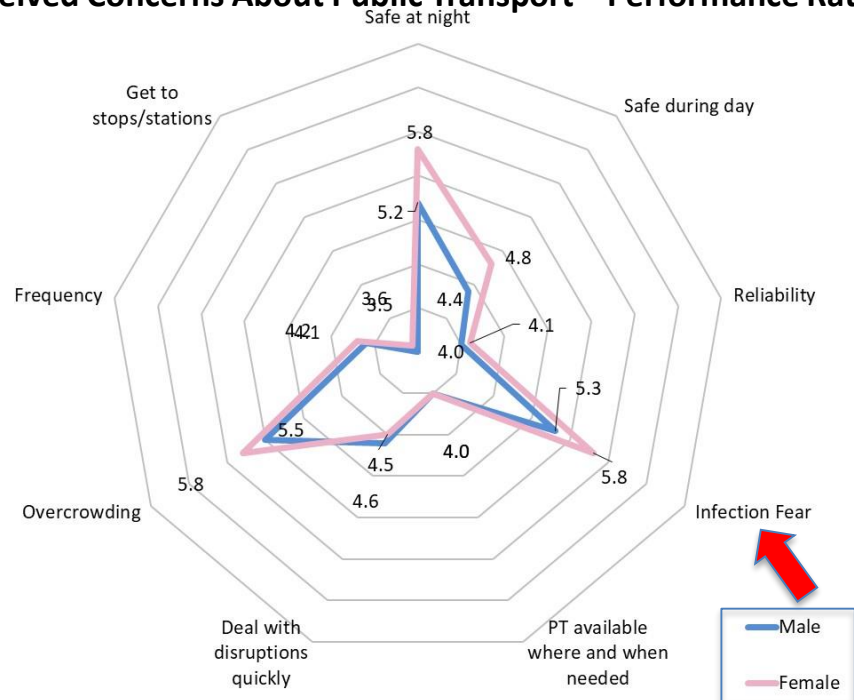


Source: Currie G, Jain T and Aston L (2021) "Evidence of a Post-COVID Change in Travel Behaviour - Self-Reported Expectations of Commuting in Melbourne" Transportation Research Part A Volume 153, November 2021, Pages 218-234

# Infection Fear is Gender Biased. Work from Home shifts are larger for White Collar workers and High Income Groups

## 4. SOCIO-ECONOMIC Variations in COVID Behaviours

### Perceived Concerns About Public Transport – Performance Rating



### Socio-Economic Patterns of COVID Behavior Change

- ▶ Female respondents demonstrated slightly higher post pandemic commute reductions than male respondents
- ▶ Income was found to have significant variations in post pandemic commute volume (Kruskal Wallis Test,  $H(7) = 48.328$ ,  $P=0.000$ ).
  - In general higher income groups self-report significantly higher reductions in commuting post-pandemic compared to their commuting before COVID
  - income '\$1,870-\$3,200'; -22.6% and income '\$3,200 or more'; -23.9%.
  - Lower income groups (<\$1,870) between -0.36% and -3.5% for cohorts with larger samples).
- ▶ We also found a statistically significant difference in post pandemic commuter reductions for white collar workers (Mann Whitney U test,  $U=62846$ ,  $P=0.000$ ).
  - White collar workers had an average -12.5% reduction in commute volume after the pandemic while
  - other workers had an average of -2.8%.

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# Travel behaviour changes in different ways; often termed the “R”s – including RENORMING

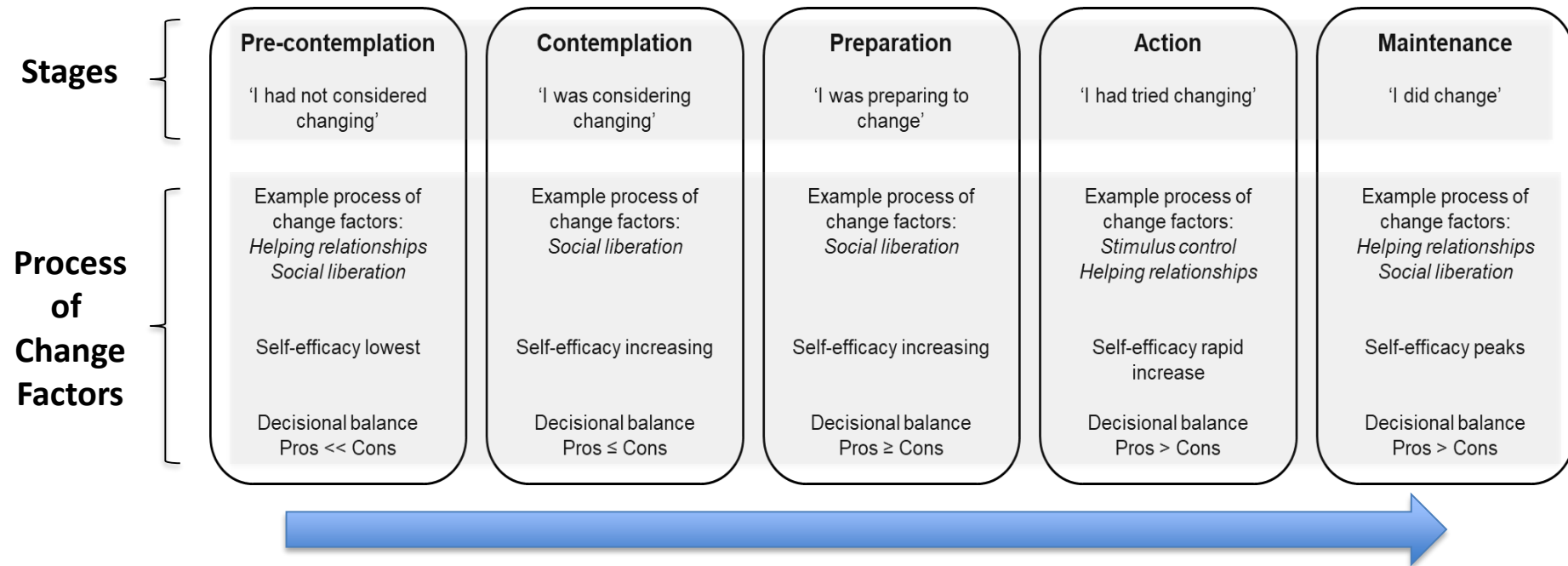
## Travel Adaptions Associated with Disruptive Events

Remode	Switch from public transport o active travel or car	}	Habitual Behaviour
Reduce	Work/socialise/conduct appointments from home		
Relocate	Move trip destination: e.g. localisation of activity		
Reduce	Reduced ability to participate in activities		
Reduce	No need to travel to work		
Renorm	Changing normative mobility and travel practices	}	New Behaviour

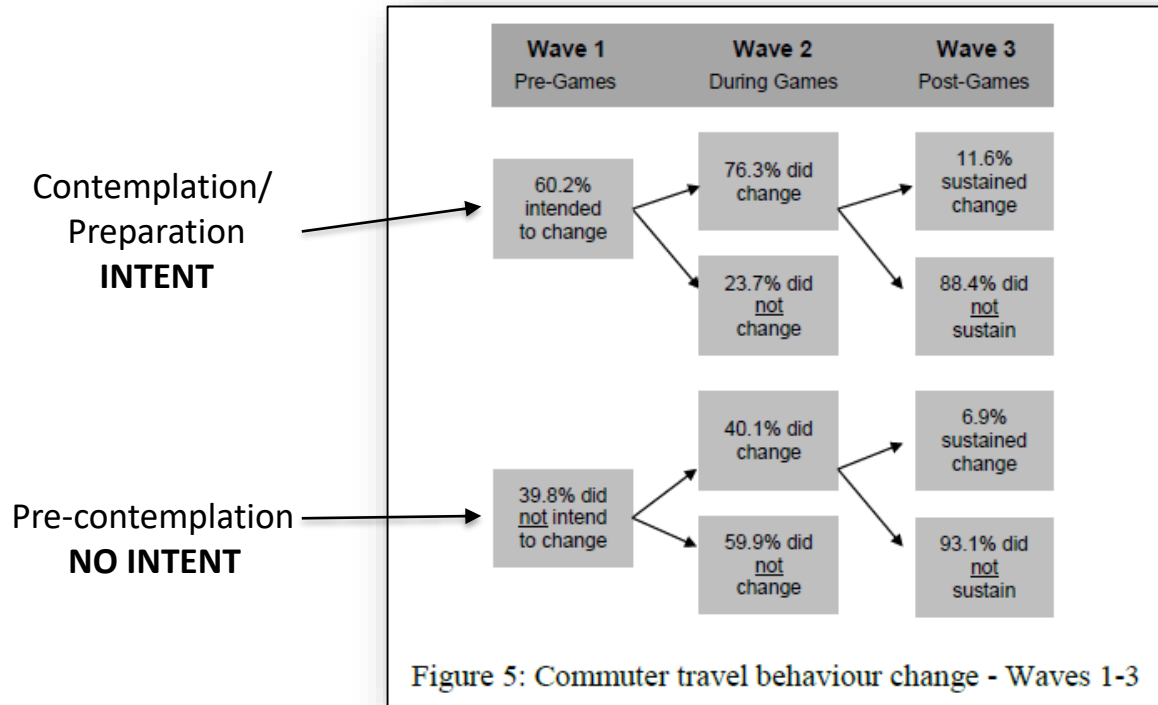
*Based on Marsden, G, Anable, J, Chatterton, T, Docherty, I, Faulconbridge, J, Murray, L, Roby, H & Shires, J 2020, 'Studying disruptive events: Innovations in behaviour, opportunities for lower carbon transport policy?', *Transport Policy**

# We are exploring long term impacts of C-19 on travel using a behaviour change model called the Trans Theoretical Model (TTM)

## The Trans Theoretical Model of Behaviour Change



# TTM was used to explore long term travel impacts of the London 2012 Olympic travel demand management program – will it work for COVID-19?



Source: Parkes, S. D., Jopson, A. and Marsden, G. (2016). "Understanding travel behaviour change during mega-events: Lessons from the London 2012 Games." Transportation Research Part A: Policy and Practice 92: 104-119

# Results show WFH behaviour change was higher both short and long term with Contemplation/Preparation; confirm TTM theory applies to COVID-19

## London 2012 TDM Program Impacts

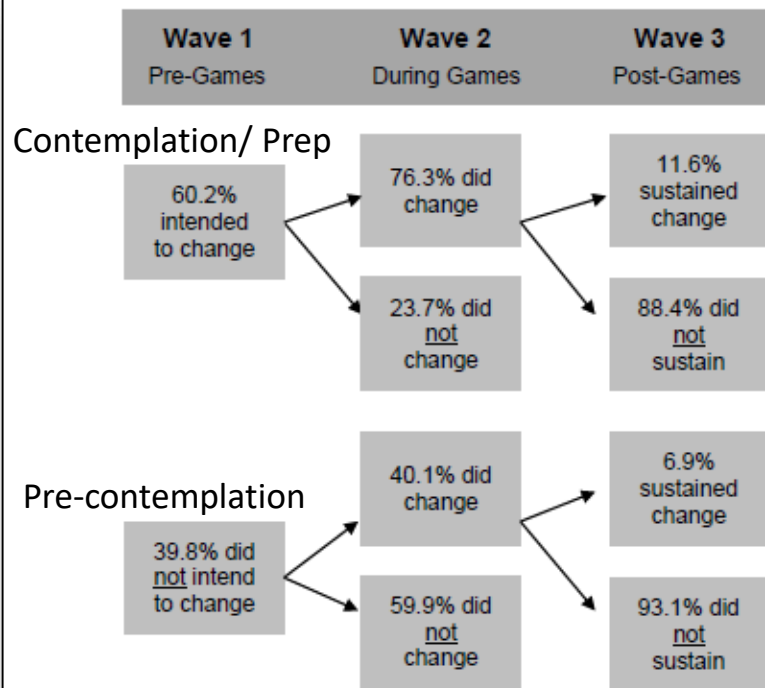
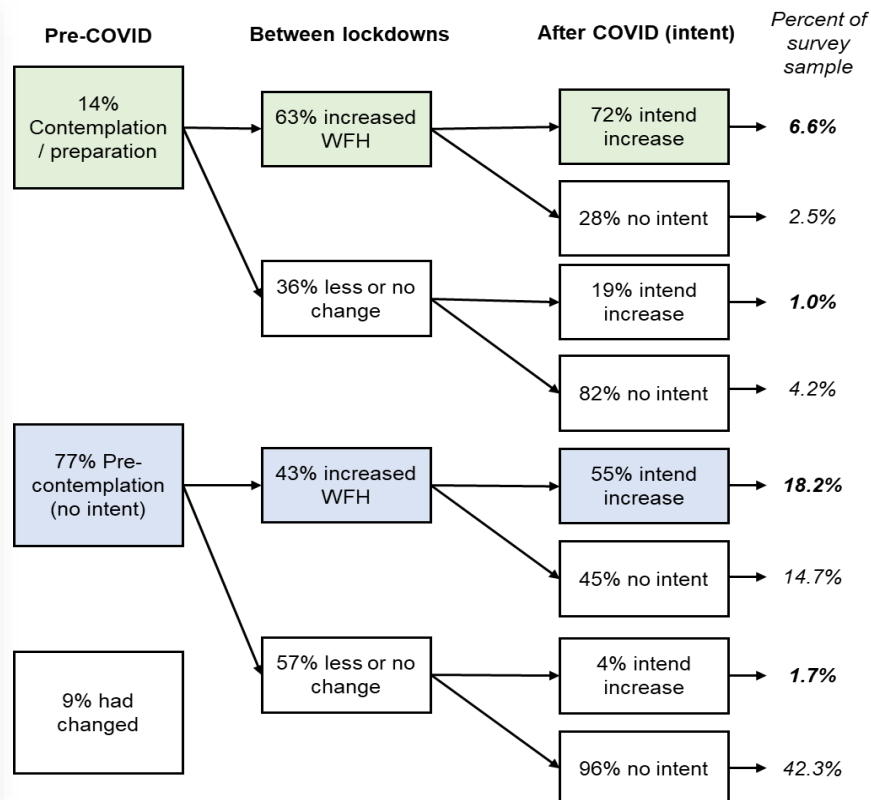


Figure 5: Commuter travel behaviour change - Waves 1-3

## Monash COVID-19 WFH Travel Impacts Research

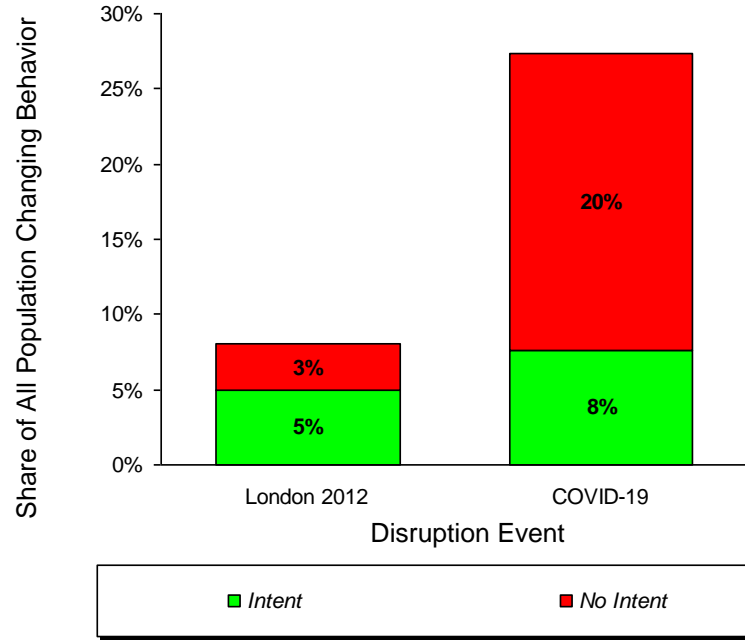


Source: Preliminary results Monash Research 2022

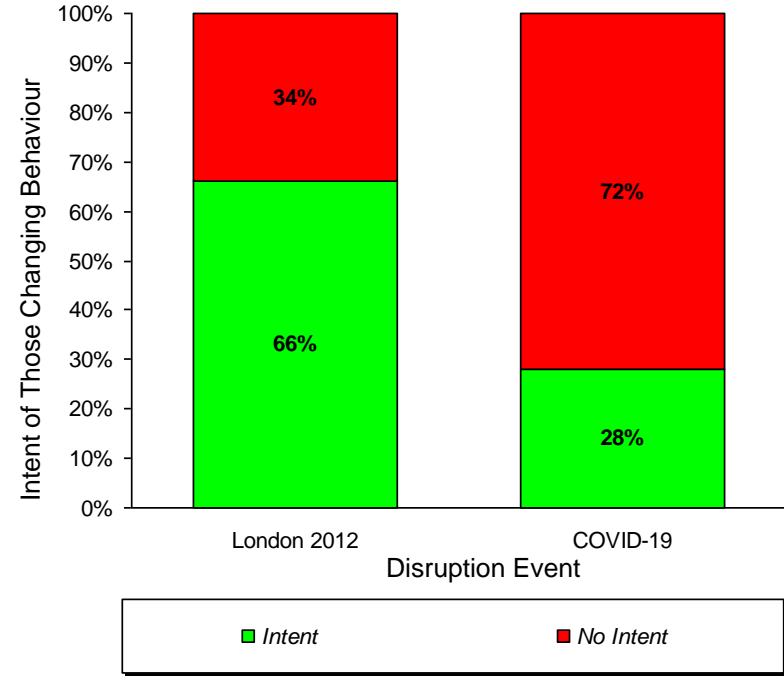
Source: Parkes et al (2016).

# The implication is that WFH behaviour shifts are bigger for COVID-19 and most shifts occur without intent – suggesting a RENORMING of behaviour

## Change in Behavior



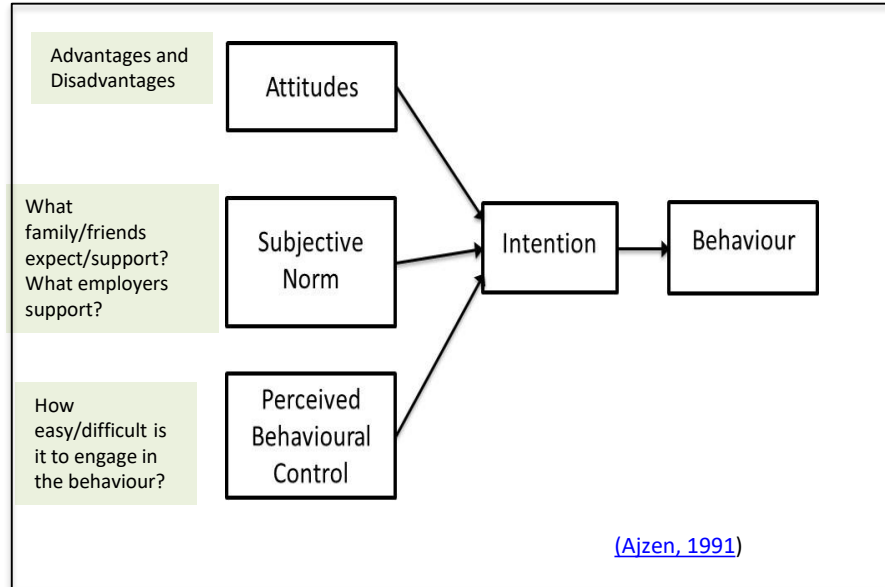
## Prior Intent for Those Changing Behavior





# This hypothesis matches our findings on WFH post COVID using the Theory of Planned Behaviour – Norms are very influential

## Theory of Planned Behaviour



## Post COVID-19 WFH Intention

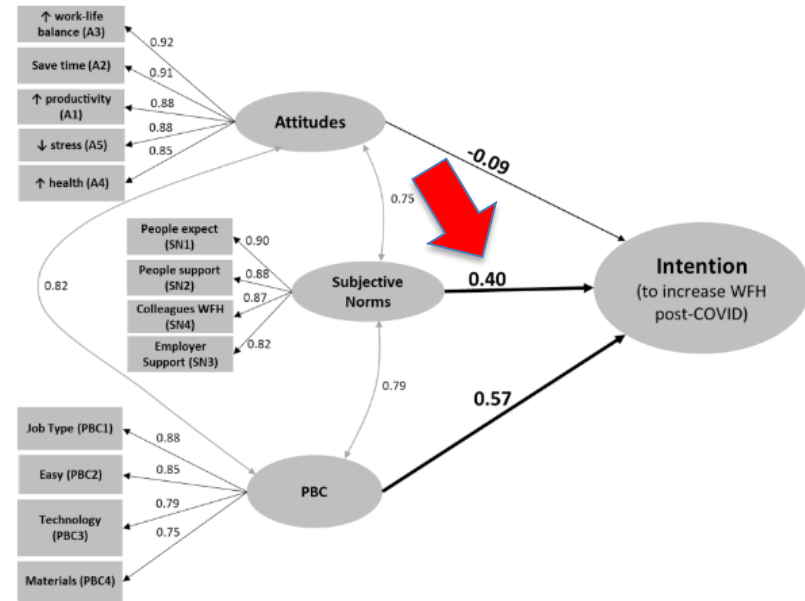


Fig. 5a. Group A SEM Output - for respondent who did not WFH pre-COVID (n = 986).

Source: Jain T Currie G and Aston L (2022) "COVID and Working from Home: Long-term Impacts and Psycho-social Determinants" TRANSPORTATION RESEARCH PART A Volume 156, February 2022, Pages 52-68

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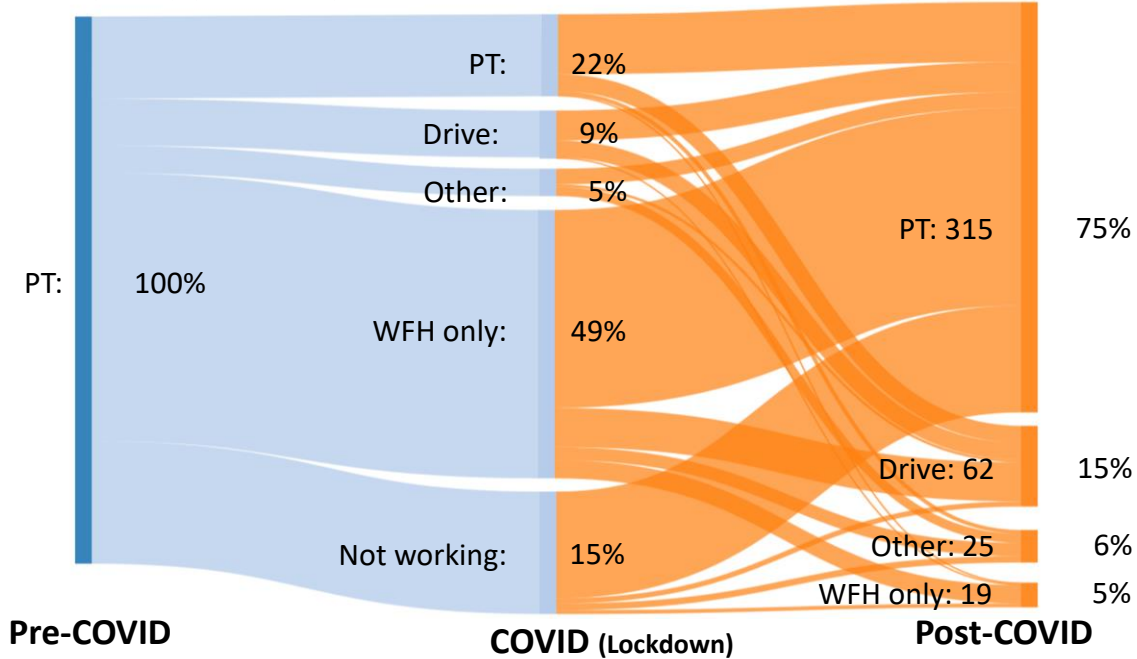


# We are researching mobility trajectories of pre-COVID PT users during and also Post COVID to understand the prospects for market futures

## Inclusion criteria

- ▶ Working pre- & post-COVID:
  - Full time,
  - Part time, or
  - Casual
- ▶ PT user pre-COVID

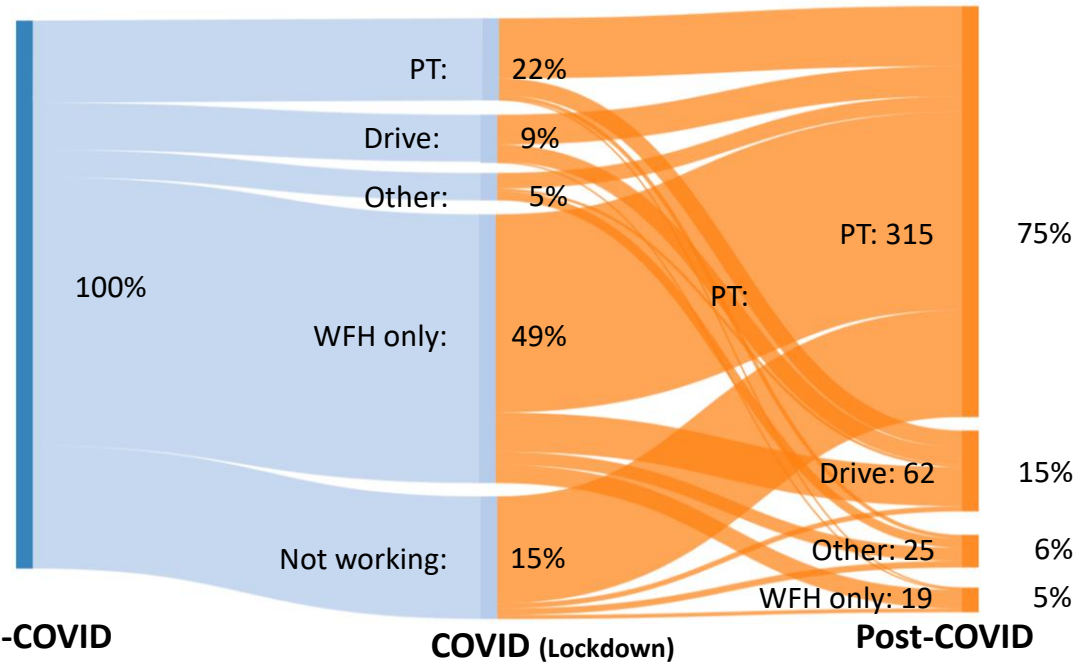
## Travel changes by pre- and post-COVID workers who commute by PT pre-COVID



Source: Preliminary results Monash Research 2022

# Currently; most of the pre-Covid PT market are WFH (49%), Not working (15%) or driving (9%); 22% are still using PT

Travel changes by pre- and post-COVID workers who commute by PT pre-COVID

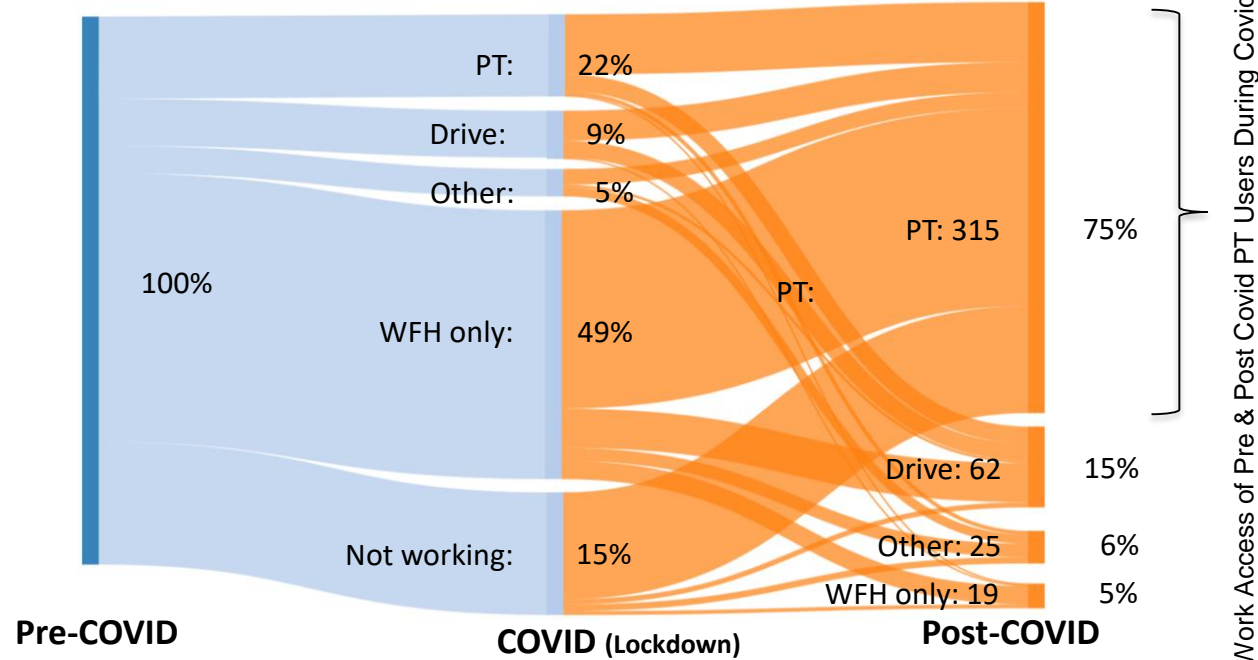


Source: Preliminary results Monash Research 2022

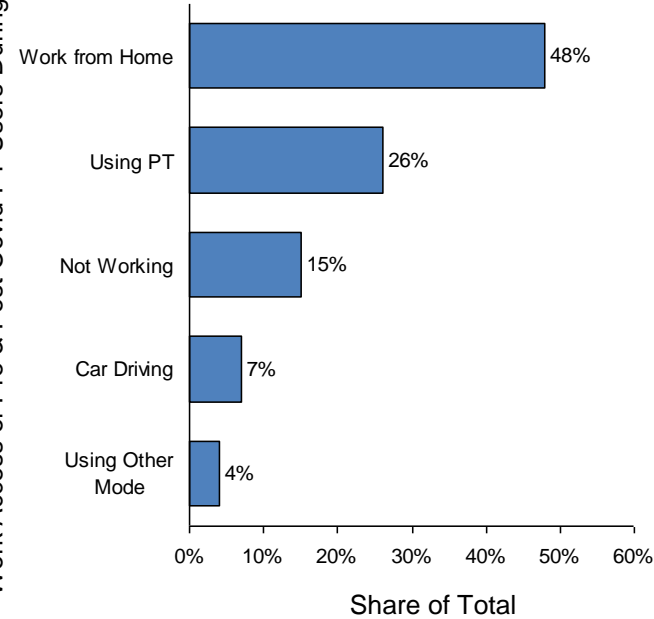


# Post-COVID the Mkt will grow from 22% (now) to 75% pre Covid levels – Expected future ridership is currently WFH (48%) using PT (26%) out of work (15%) or using other modes

Travel changes by pre- and post-COVID workers who commute by PT pre-COVID



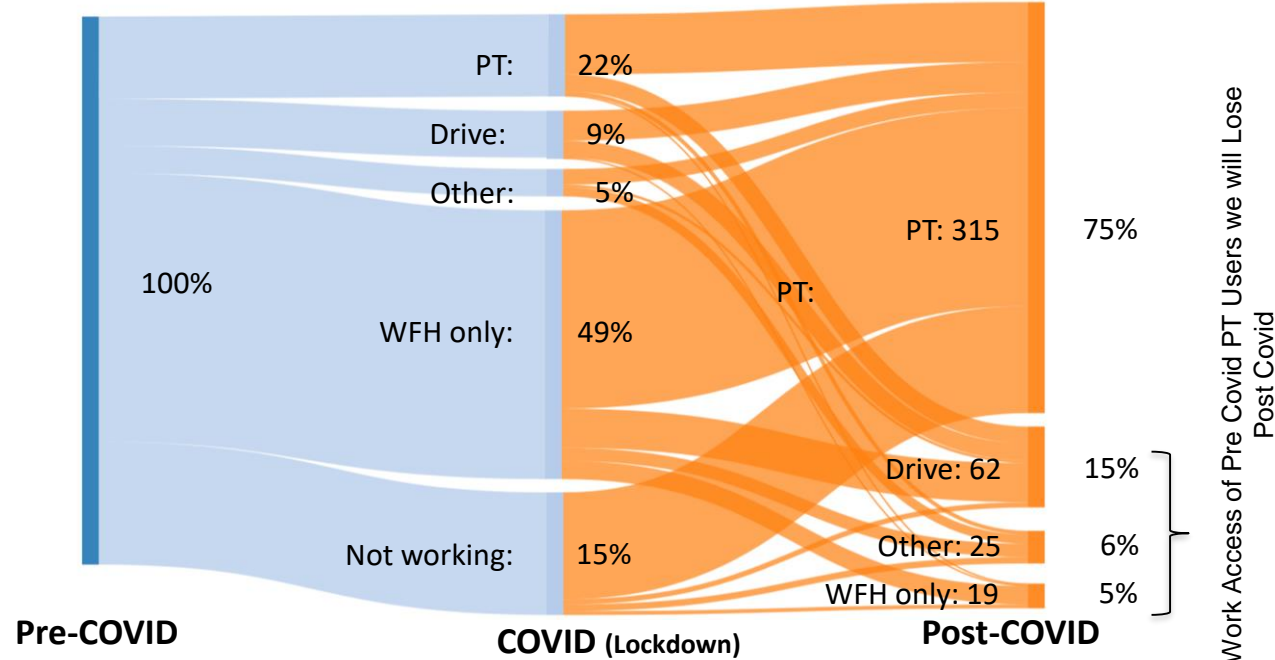
What is the Future PT Market Doing Now During COVID-19



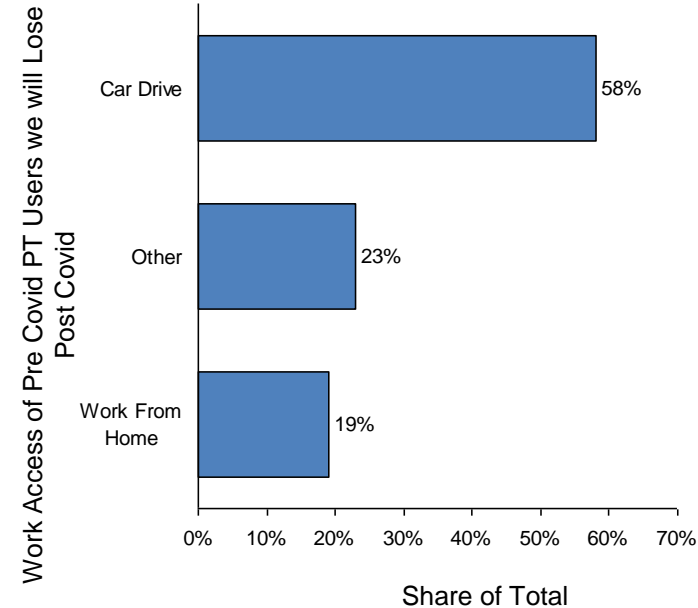
Source: Preliminary results Monash Research 2022

# Another Perspective – Post COVID we lose ~25% of our pre-Covid PT market; 58% will drive, 19% WFH; the rest using other modes

Travel changes by pre- and post-COVID workers who commute by PT pre-COVID



Where are the PT Users we will Lose in Future Going to Go Post-Covid



Source: Preliminary results Monash Research 2022

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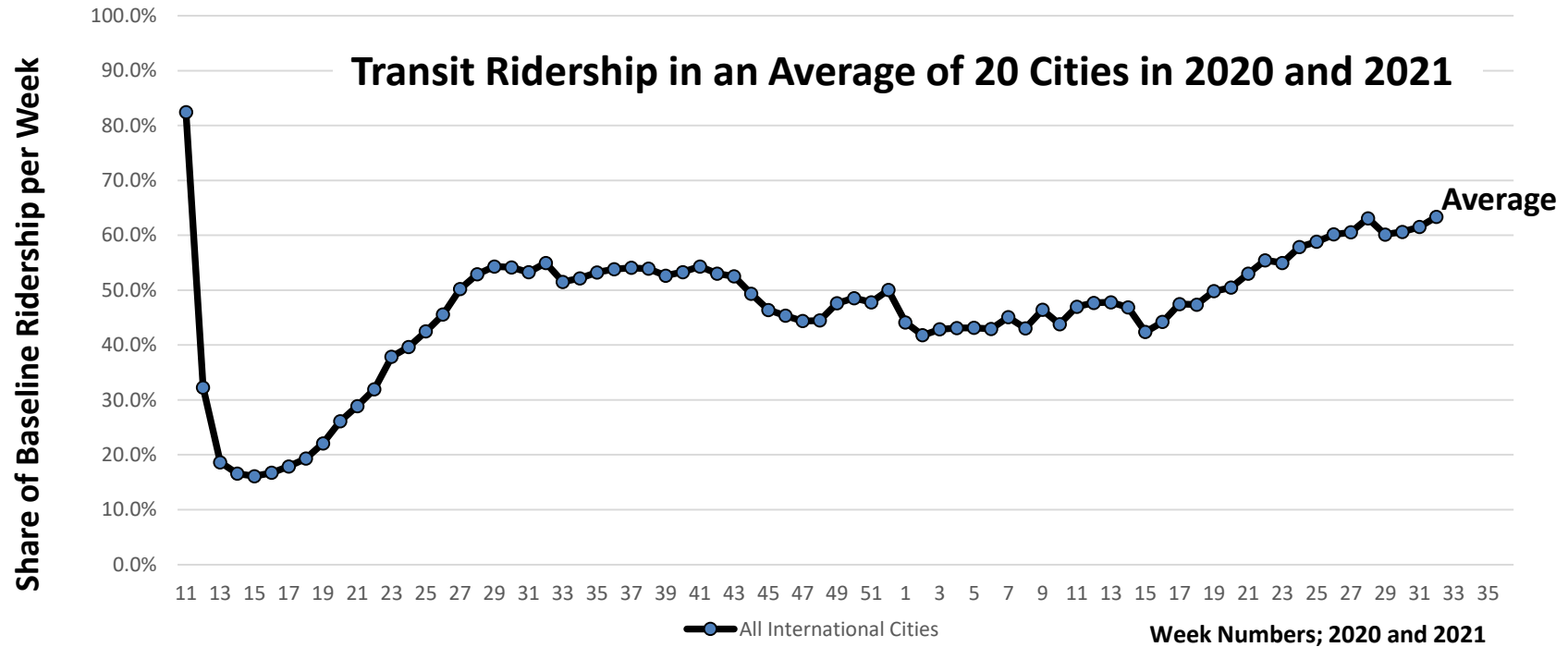
**Transit Ridership Trajectories**

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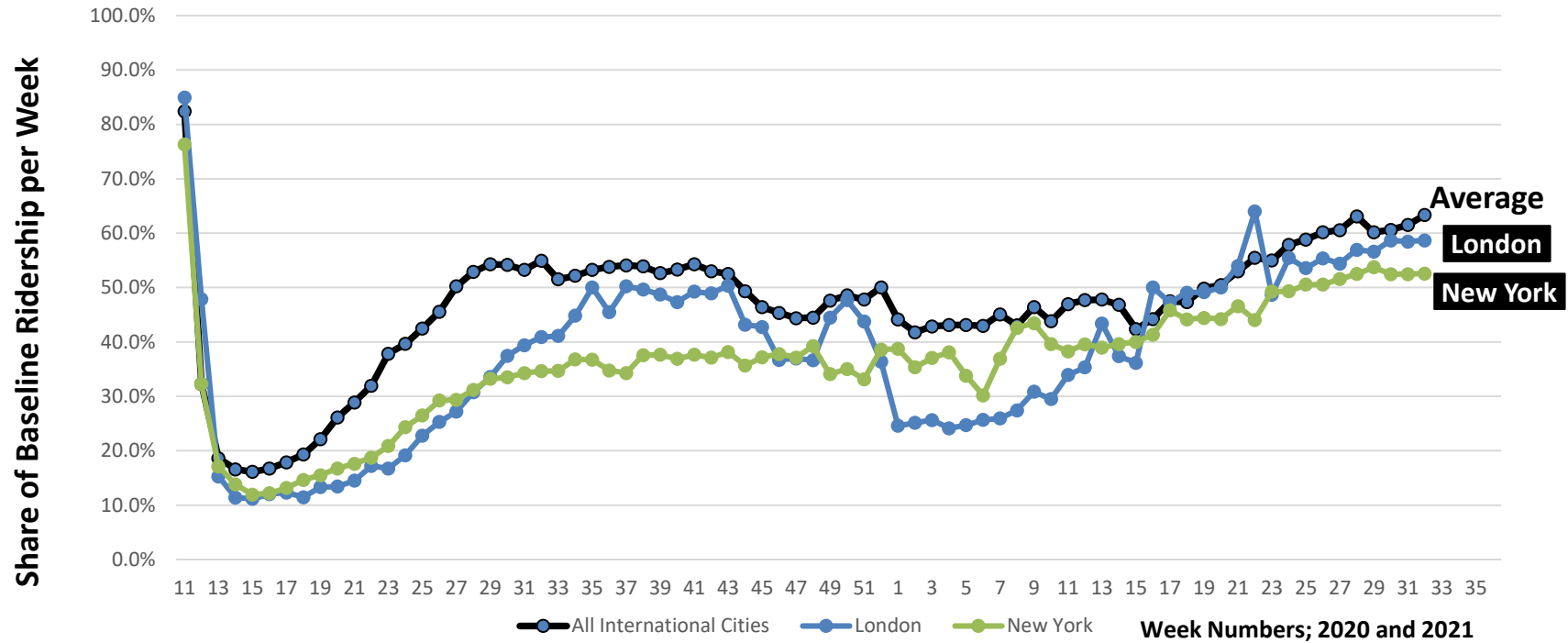
# City Transit ridership fell, recovered then slightly declined from early 2020; from 2021 a slow recovery is underway



Source: Data courtesy of UITP; cities include Vienna, Oslo, London, Montreal, Madrid, Auckland, Pilsen, New York, Kayseri, Barcelona, Berlin, Vancouver, Chicago, Ottawa, Stockholm, Jersey City, Dijon, Warsaw, Reenes, Toronto

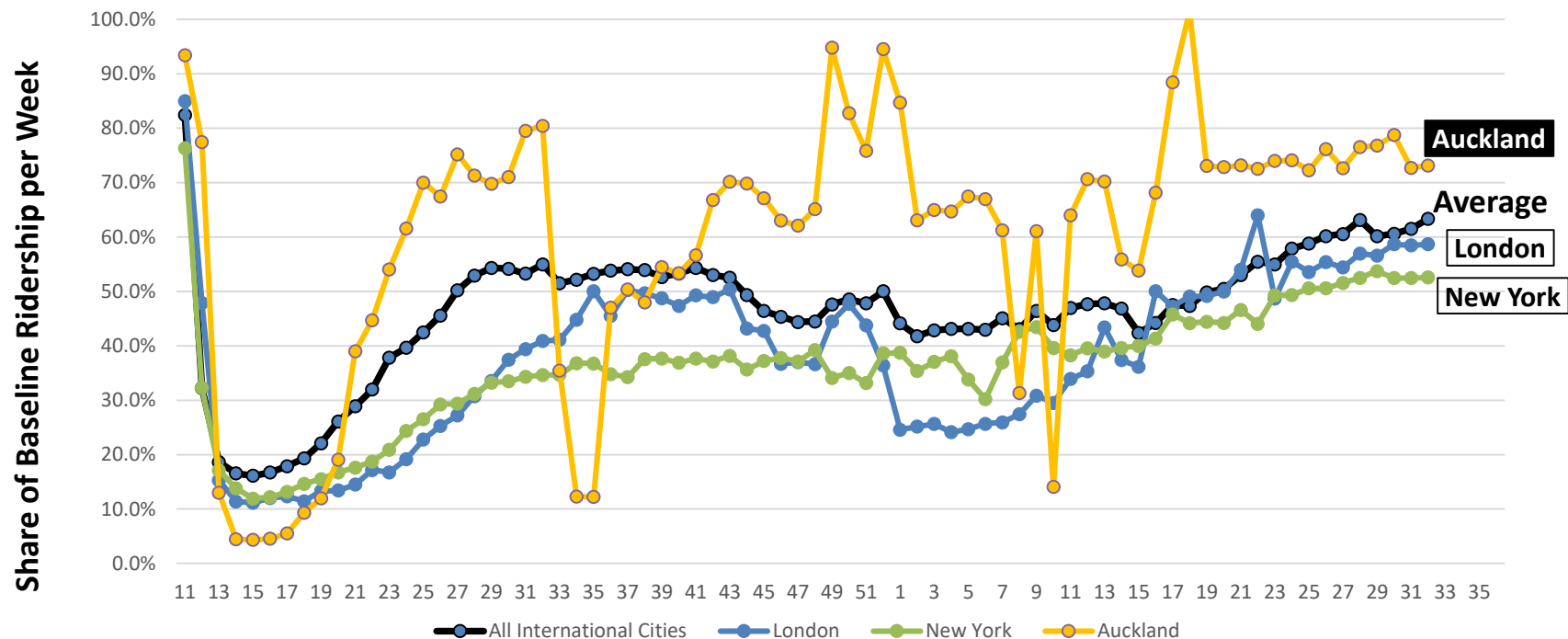


# London/New York – Poor Pandemic Containment Cities who Rely on Vaccination – have underperformed but are in a recovery trend



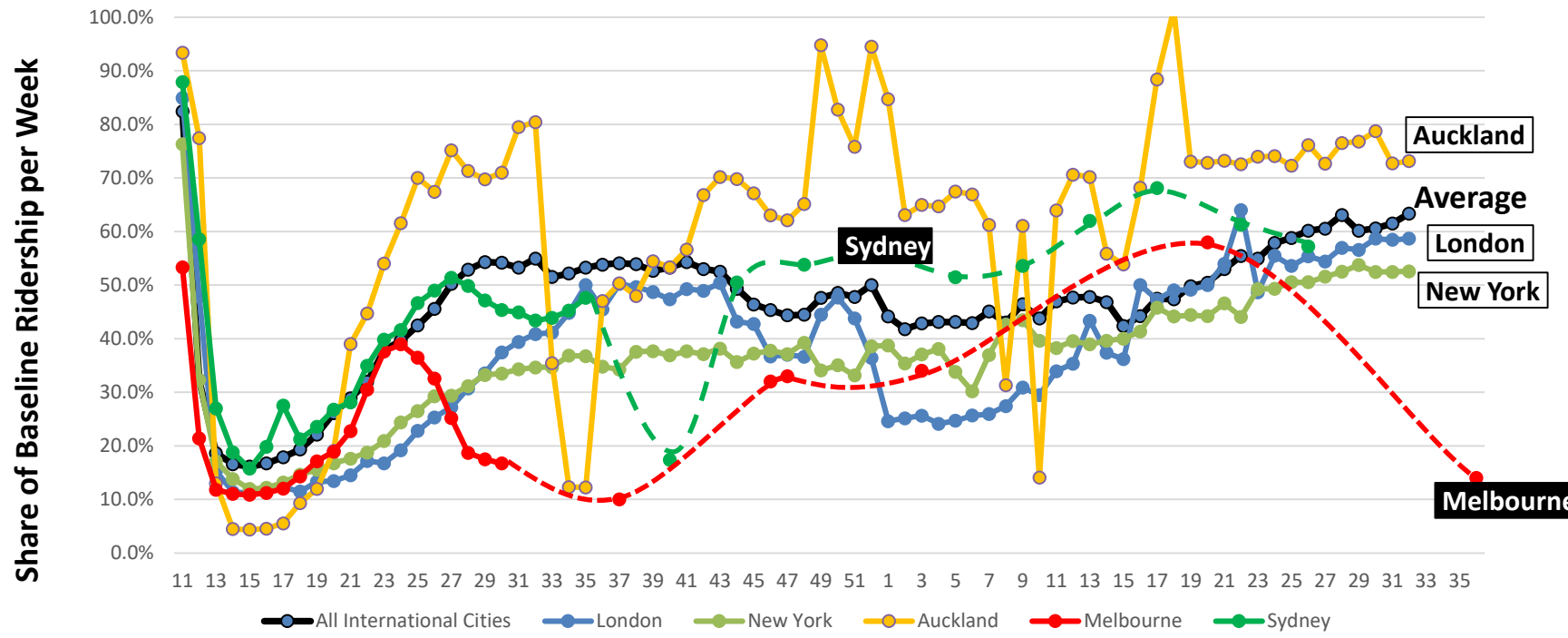
Source: Data courtesy of UITP

# Auckland – A Strong ‘Lockdown and Eradicate’ City – has better performance during eradication; and poor during lockdown – but is also on a recovery path



Source: Data courtesy of UITP

# Sydney/Melbourne – also Lockdown/Eradicate – have a generally similar performance



Source: Data courtesy of UITP

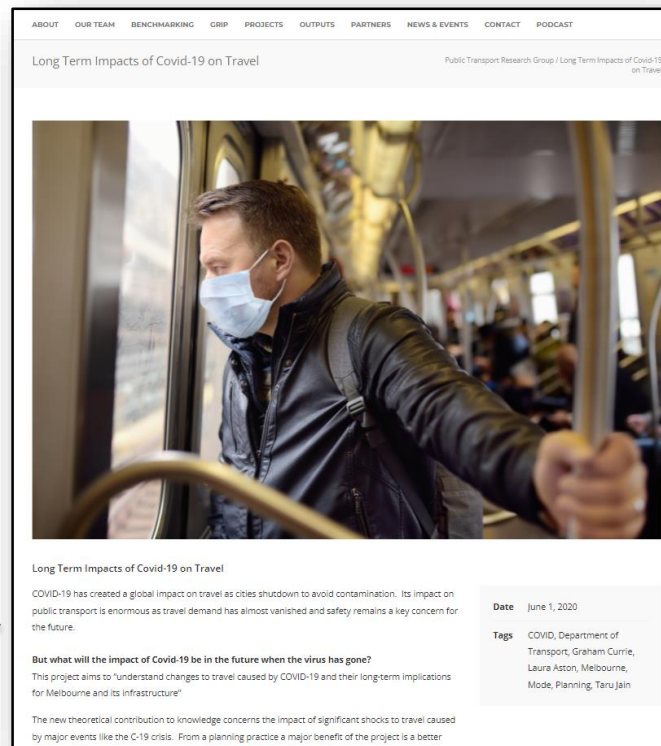
# Monash COVID-19 Research has been made OPEN ACCESS; free to assist industry

## ■ Published papers in top journals:

- Currie G, Jain T and Aston L (2021) "[Evidence of a Post-COVID Change in Travel Behaviour - Self-Reported Expectations of Commuting in Melbourne](#)" Transportation Research Part A Volume 153, November 2021, Pages 218-234
- Jain T Currie G and Aston L (2022) "[COVID and Working from Home: Long-term Impacts and Psycho-social Determinants](#)" Transportation Research Part A Volume 156, February 2022, Pages 52-68

## ■ PTRG Monash website for COVID-19 Travel Research:

<http://publictransportresearchgroup.info/portfolio-item/covid-19-long-terms-impacts/>

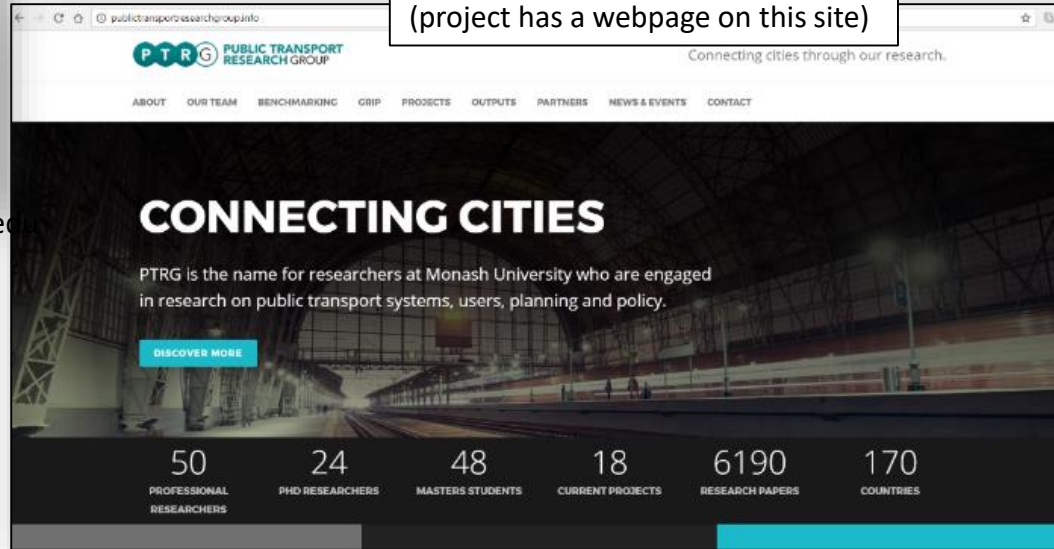


Please reach out for more information



graham.currie@monash.edu

Connect with us on  
**LinkedIn**



W: ptrg.info

(project has a webpage on this site)



Researching Transit



**RT5 – Long term  
impact of  
COVID-19 on  
Travel Behaviour**

